



Does your satellite decoder say channels scrambled?

1. Press the MENU button on your BritPack satellite remote control.
2. Use the 'UP' and 'DOWN' arrows to highlight 'CONDITIONAL ACCESS' then press the 'OK' button.
3. CA settings should appear on the right hand side of the screen. Press the 'OK' button again.
4. Use the 'UP' and 'DOWN' arrows to highlight 'KEY EDIT', then press the 'OK' button.
5. Use the 'UP AND 'DOWN' arrows to highlight BBC BISS, then press the 'OK' button.
6. 'KEY DATA' appears in grey letters. Underneath this are 8 groups of 2 X characters. This is the 'BISS KEY'.
7. The first character has a line underneath it. Any character that has the line underneath it will have its value changed with the key presses.
8. Look at the screen and note the P+, P- and coloured buttons. Each of these represents a letter. (Eg) P- is A. P+ is B. Red button is C. Green button is D. Yellow button is E. Blue button is F.
9. Using the P+, P- and coloured buttons on the remote control, input the new code that you will find on our Facebook page and on our website blog page.
10. Once the numbers and letters are replicated from our Facebook or website blog page into your decoder, press the 'OK' button on the remote control to confirm the BISS KEY.
11. Then, press the 'EXIT' button repeatedly until you get to the last channel you were viewing, give it 1 minute and the channels will decode and you will continue viewing.